



Southwest Ontario  
Aboriginal Health  
Access Centre

## **SOUTHWEST ONTARIO ABORIGINAL HEALTH ACCESS CENTRE**

### **Seniors' Health Advocate**

**Status: Full-Time contract (approximately 1 year)**

**Location: London, ON**

**Posting Date: (open until filled)**

The **Southwest Ontario Aboriginal Health Access Centre (SOAHAC)** is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. SOAHAC provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Metis within the southwest region. SOAHAC has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. We are also mandated to build health care capacity within Indigenous communities. Currently, we are seeking the services of a **Seniors' Health Advocate** for approximately 1 year to join our interdisciplinary staff team at our **London site**.

**Position Summary:** The **Seniors' Health Advocate** will join the Supporting Indigenous Seniors at Home (SASH) department within SOAHAC. The SASH department is responsible for providing services to urban Indigenous seniors aged 55 and above. Contributing to the department's overall goal of networking with community services while providing culturally appropriate care to enable seniors to live safely in their homes, you will assist those in need to provide access to community and social services.

Overall, you will assist with developing client centered health maintenance plans related to senior care, provide health related information and support, advocate on behalf of clients to ensure that appropriate services are available and needs are being met, and make referrals to outside agencies as required

#### **Requirements (Knowledge, Skills and Abilities):**

- Bachelors level education in Social Work or Nursing and professional membership an asset (i.e.: BSW, RSW, RN, RPN preferred) or related education combined with at least 3 years direct experience. Personal Support Worker discipline may be considered.
- Previous experience working with Indigenous people. Must be sensitive to and knowledgeable of Indigenous culture, health issues, programs, and services.
- Effective communication and conflict resolution skills.
- Must be willing to travel.
- Must have and maintain a valid driver's license. You will be required to submit a clean driver's abstract and proof of current automobile insurance prior to employment offer.
- Computer proficiency including proven ability to use relevant technology
- A current Police Vulnerable Sector Check is a condition of employment

#### **Responsibilities:**

- Provide culturally safe health care services in home settings or clinic settings as appropriate

- Advocate and negotiate with other health care services on behalf of Indigenous seniors.
- Initiate referrals of clients to internal and/or external services/ agencies as required based on clients' needs.
- Develop and maintain community networking relationships;
- Develop client centered health maintenance plans related to elderly care;
- Work as part of a multi-disciplinary team to promote both Western and Traditional healing approaches;
- Conduct home visits to clientele such as the sick, elderly, vulnerable/shut-ins, chronically ill and/or disabled to provide information and support;
- Provide medical transportation and medical escort when required, or arrange and provide transportation to various social activities and programs;
- Liaise with client's primary care providers, advocate on behalf of clients, and provide culturally safe health care services in home settings or in clinics;
- Coordinate preventative health care/home care programs in response to the needs of the individual.
- Assist in the development, planning and reporting of the Exercise and Falls Prevention program
- Respect clients' confidentiality at all times; and
- Attend and actively participate in team meetings.
- Perform other duties as assigned

*This job may require additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.*

Please Note: This position is a contract, full-time position based on 35 hours (5 days) per week (until approximately May 2019). Salary is competitive and subject to experience and funding. Comprehensive benefit and pension package included.

SOAHAC values diversity and is an equal opportunity employer; however hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

**If you are interested in applying for this position, please forward your cover letter, resume, as well as, names and contact information of 3 references (combined references from a supervisor and/ or manager) to:**

Email: [careers@soahac.on.ca](mailto:careers@soahac.on.ca)

Include subject line: **Seniors' Health Advocate, London**

Attention: **Anna-Marie Evans**  
**Human Resources Manager**  
**Southwest Ontario Aboriginal Health Access Centre**  
**425 – 427 William Street**  
**London, ON N6B 3E1**

Closing Date: **open until position is filled**

Please visit Southwest Ontario Aboriginal Health Access Centre online at: [www.soahac.on.ca](http://www.soahac.on.ca) or like us on [www.facebook.com/soahac](https://www.facebook.com/soahac) to learn more about us!