



Southwest Ontario
Aboriginal Health
Access Centre

SOUTHWEST ONTARIO ABORIGINAL HEALTH ACCESS CENTRE

Position: Aboriginal Patient Navigator

Status: Full-time

Location: Owen Sound

Posting Date: August 30, 2019

The Organization: Southwest Ontario Aboriginal Health Access Centre (**SOAHAC**) strives to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. SOAHAC provides services to Indigenous people including those who live on and off reserve, status, Inuit and Métis within the southwest region. SOAHAC has a mandate of ensuring that health services are accessible, of high quality and are culturally appropriate.

Position Summary: Reporting to the Integrated Care Manager in Owen Sound, this position is a key resource to Indigenous people, caregivers and their families upon admission to hospital. You will assist Indigenous people with navigating the health care system, ensuring access to and provision of culturally appropriate health care services and link clients with the health and community supports required to transition back to home after discharge and live safely in their homes. You will also be the lead for Coordinated Care Planning for Owen Sound's Indigenous clients. This position also acts as a cultural resource for health care providers working with Indigenous people.

The successful candidate will be involved extensively with the Integrated Care Team at SOAHAC's Owen Sound location, local hospitals, the Southwest Local Health Integrated Network (SWLHIN), First Nation Home and Community Care Program (HCC), Community Support Services (CSS), Métis health programs and the Friendship Centre Life Long Care Programs (LLC), as well as, other cross sector service providers.

Experience: A minimum three years' direct experience working with **First Nations, Inuit and Métis (FNIM)** people in hospital or community-based case management, health promotion, public health or social work setting. Fluency in a local language is an asset.

Requirements:

- Registered Practical Nurse (RPN), Registered Nurse (RN), Social Worker, Physiotherapist or Occupational Therapist in good standing with provincial regulatory body preferred. Personal Support Worker may be considered.
- Knowledge of case management/system navigation models and principles
- Knowledge and supportive of mainstream health services and community resources, specifically FNIM programs and services in the Owen Sound area.
- Experience with and supportive of traditional healing practices. Ability to perform some culturally relevant ceremonies would be an asset.

- Previous experience working with or have relationships with the SWLHIN and regional/tertiary health centres would be an asset.
- Knowledge of specialty programs utilized by Indigenous residents (e.g. dialysis, diabetes education centres, etc.).
- Knowledge of tools, systems and databases used in client services delivery and case management
- Familiarity with FNIM communities, organizations and history
- Indigenous cultural competency skills and can translate to health care providers
- Excellent communication skills (both written and oral) required
- Superior interpersonal, collaboration, facilitation and negotiation skills
- Demonstrated ability to work effectively in a multi-disciplinary team environment
- Valid driver's license, automobile insurance, driver's abstract and willingness to travel
- Criminal reference check required (CPIC)
- First Aid/CPR certification required
- Proof of current/ valid license from regulatory body required
- Willingness to participate in ongoing cultural learning and traditional teachings

Please Note: Salary is competitive and subject to experience and funding. Comprehensive benefit and pension package included.

This job requires travel and additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

If you are interested in applying for this position, please forward your cover letter, resume, and 3 references (minimum of 2 in a supervisory/ management capacity) to:

Email: careers@soahac.on.ca

Subject line: **Aboriginal Patient Navigator, Owen Sound**

Attention: **Anna-Marie Evans
Human Resources Manager
Southwest Ontario Aboriginal Health Access Centre
425 – 427 William Street
London, ON N6B 3E1**

Closing Date: **September 16, 2019**

Please visit Southwest Ontario Aboriginal Health Access Centre online at: www.soahac.on.ca or like us on www.facebook.com/soahac to learn more about us!

We thank all those for applying but only those selected for an interview will be contacted.