



Southwest Ontario
Aboriginal Health
Access Centre

Professional Practice Lead

Status: Full-time

Primary Location: London or Chippewa

Posting Date: August 26, 2019 (extended)

Southwest Ontario Aboriginal Health Access Centre (SOAHAC) is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. The Centre provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Metis within the southwest region. SOAHAC has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. We are also mandated to build health care capacity within Indigenous communities. Currently, we are seeking the services of a full-time Professional Practice Lead (PPL) to join our interdisciplinary team.

The Role: The PPL is a member of our leadership team assuming accountability for client-care outcomes through the adaptation and application of evidence-informed information to design, implement and evaluate care processes and models of care delivery across all SOAHAC sites. The PPL has specialized knowledge in horizontal leadership to improve quality client care and make positive changes in health care delivery models. As a health care systems specialist, the PPL will develop quality improvement strategies, facilitate team communication and implement evidence informed solutions at the team, site and regional levels. The PPL serves as a mentor and consultant to healthcare staff involved in client care. The PPL will initially focus on the following priority areas: point of care client outcomes, safety, effectiveness, timeliness & quality of service delivery, identification and mitigation of front line risks and the coordination and evaluation of care for individuals, families, and groups.

Experience: A Master's prepared Nurse with a minimum of three (3) years of progressive leadership experience preferably in community or primary care. Experience working with Indigenous people in community-based settings is an asset.

Requirements (Knowledge, Skills and Abilities):

- Bachelor's degree in Nursing required. Master's degree in a health related field desired.
- Registration in good standing with the CNO
- Knowledge and understanding of Indigenous culture, values, and history
- Excellent interpersonal skills for effective engagement with clinicians, clients, families, administrators and system partners

- Strong analytical skills to collect and interpret data related to client outcomes and quality indicators
- Ability to work independently, design and manage projects with excellent follow through.
- Excellent organizational and program management skills to effectively oversee practice at multiple sites
- Expertise in professional judgment and decision making; planning and care provision in a primary care setting
- Excellent collaboration and consultation skills required
- Must be competent with quality improvement and process redesign work
- Excellent understanding of clinical workflows and evidence based practices used in interdisciplinary clinical health care practices
- Ability to use advanced computer technology to document and report on accountabilities
- A current Police Vulnerable Sector Check is a condition of employment
- A current Immunization record; proof of immunization is a condition of employment
- Willingness to participate in ongoing cultural learning and traditional teachings

Responsibilities:

- Provide direct and ongoing support to clinical teams to ensure the provision of high quality client care
- Ensures a culture of client safety
- Teach and oversee the implementation of best practices
- Assures that standards of care are consistently achieved
- Develops and monitors initiatives and systems that promote and support high quality clinical practice
- Employs evidence informed practice in decision-making.
- Uses clinical knowledge and expertise to provide ongoing assessment and evaluation of care provided.
- Evaluates and communicates regarding changing needs of the care teams
- Collaborates with other members of the interdisciplinary team in developing practice guidelines, competencies and site specific procedures
- Communicates and consistently supports the mission, vision and values of SOAHAC
- Supports the onboarding and ongoing development of staff through coaching, mentoring and role modeling
- Collaborates with other members of the interdisciplinary team to provide ongoing educational opportunities for both regulated and non-regulated team members
- Optimizes the use of information systems and technologies to improve healthcare outcomes
- Advocacy for clients, communities and the health care team

This job may require additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.

Please Note: This position is subject to annual funding and is full-time @ 35 hours (5 days) per week. Salary is subject to experience. Comprehensive benefit and pension package included.

The primary location will be either the London or Chippewa site with regular travel to other SOAHAC sites as required to effectively fulfill the responsibilities of the position.

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

If you are interested in applying for this position, please forward your cover letter, resume, and names of 3 references on the closing date to:

Email: careers@soahac.on.ca

Subject line : **Professional Practice Lead**

Attention: **Anna-Marie Evans**
Human Resources Manager
Southwest Ontario Aboriginal Health Access Centre
425 - 427 William Street
London, ON N6B 3E1

Closing Date: **September 20, 2019**

Please visit **Southwest Ontario Aboriginal Health Access Centre** online at: www.soahac.on.ca or like us on www.facebook.com/soahac to learn more about us!

We thank all those for applying but only those selected for an interview will be contacted.