



Southwest Ontario
Aboriginal Health
Access Centre

Transitional Case Manager

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| Status: | Full-time 1-year contract |
| Location: | Owen Sound, Ontario |
| Hours: | 35 hours/week |
| Paid Time Off: | 3 weeks of vacation, plus sick days, spiritual/cultural leave, birthday |
| Pension: | HOOPP (defined benefit plan) - optional |
| Posting Date: | March 1, 2023 |
| Deadline: | Open until filled |

Southwest Ontario Aboriginal Health Access Centre (SOAHAC) is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. SOAHAC provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Metis within the Southwest, Waterloo-Wellington and Erie St Clair regions. SOAHAC has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. It is SOAHAC's objective to build health care capacity within Indigenous communities. Currently, we are seeking the services of a **Transitional Case Manager** to join our interdisciplinary staff team to work at our **Owen Sound Site**.

Reporting to the Integrated Care Manager in Owen Sound, the **Transitional Case Manager** is responsible for providing effective and comprehensive assessments, counselling and case management for Indigenous people who are living with mental health and/ or substance use issues. This role will be part of an interdisciplinary care team and will also be expected to work and partner with external service providers. This position will also support the work of the FASD Program and Coordinator.

Requirements

- Master's degree in social work or other relevant field, or combined equivalent experience and education
- Certification in addictions and substance abuse is an asset
- 3 years' experience working with case management, addictions counselling, mental health counselling, crisis intervention counselling
- 3 years' experience working with FNIM individuals and communities
- Professional membership and/or Registration in the Ontario College of Social Workers and Social Service Workers is an asset
- Knowledge of culture and local Indigenous communities
- Experience and knowledge working with children/youth impacted with FASD and their families is an asset.
- Ability to adhere to ethical practices
- Strong organizational skills with the ability to work effectively and independently
- Excellent communication skills
- Strong attention to detail with excellent assessment skills
- Ability to establish and maintain effective working relationships with others and across teams
- Excellent interpersonal skills with the ability to communicate clearly
- Computer literacy including skills in word processing, e-mail, PowerPoint, Excel, and Electronic Medical Records (PS Suites)
- Willingness to participate in Indigenous Cultural Safety Training, teachings and ceremonies.

- Clean and current vulnerable sector police check as a condition of employment
- Travel within Owen Sound and area, as well as SOAHAC sites as required
- Ontario Driver's "G" license, clean driver's abstract, as well as proof of personal auto insurance (must be insured a minimum of 3 years)
- Up to date immunization record including at least COVID-19 vaccinations

Responsibilities

- Provide interim case management, support, care planning, treatment planning, service coordination, and referral for FNIM individuals and families
- Accept referrals from Primary Health Care Providers, Community Agencies, Justice, Mental Health Professionals, Traditional Healers and Hospitals
- Conduct appropriate screening and assessment of individuals and identify needs such as, housing support, physical/ mental health needs, financial, employment, crisis management, etc.
- Provide short term counselling in the areas of: substance abuse, grief, crisis intervention, mental health, trauma, and another other presenting issues
- Generate and document a client case management plan and evaluate progress
- Case conference as needed
- Work with the Integrated Care Manager and other SOAHAC service providers to provide input on program planning and delivery
- Monitoring, evaluation and follow-up/referrals as required
- Document all client contacts and ensure all client information is kept confidential at all times
- Maintain close collaborative working relationships with other allied health professionals

This job may require additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants (please self-identify). SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

If you are interested in applying for this position, please forward your cover letter and resume to:

Email: careers@soahac.on.ca

Subject line: **Transitional Case Manager, Owen Sound**

Or mail to: **Human Resources
Southwest Ontario Aboriginal Health Access Centre
425 - 427 William Street,
London, ON N6B 3E1**

*Please visit **Southwest Ontario Aboriginal Health Access Centre** online at: www.soahac.on.ca or like us on www.facebook.com/soahac to learn more about us!*

We thank all those for applying but only those selected for an interview will be contacted.